

What is the volunteer email?

Volunteer.enquiries@ggnz.org.nz if you need something and are not sure who to contact, email this address. It is monitored by the Guiding Experience Team, if we don't know the answer, we will redirect you to the person who does so that you aren't sent on a wild goose chase.

Why is there such a big drop in girl numbers in last years figures compared to this years?

If 100 girls left, we still count them as they 'participated' throughout the year. The girls are participants which means girls who engaged totally over the year. This year we have not had any events other than discovery either so this has impacted the numbers.

What is the age for connect?**NETWORK**

Network offers you the chance to stay in touch with GirlGuiding NZ through our alumnae for 16 – 35 year-olds. Through this network you will receive invitations to attend or help at events, participate in task forces or help with local initiatives. Plus, we'll communicate with you regularly with the latest information and news.

STAYCONNECTED

StayConnected is for those 16 – 25 who are keen to help out but can't commit to regular leadership. Challenge yourself to try new things or use your experience to help motivate others.

You can choose to be involved at a "taster" level or go all the way to earning externally recognised qualifications in leadership, advocacy and community action, outdoors and personal development. We ask for a minimum commitment of 20 hours per year.

EXPANDED HORIZONS

This programme is designed to support leaders aged 16-25 as they work towards the GirlGuiding NZ Leadership Award.

The award is broken into three levels, or Horizons and focuses on Girl Leadership, Community Leadership and Outdoor Leadership.

You'll need to be a registered GirlGuiding leader to participate in this programme. The award usually takes around four years to complete and is a great way to demonstrate commitment and leadership on your CV.

Who picks up connect members?

The Young Leader Coordinator looks after Connect Members for their hub. Currently we only have Young Leader Coordinators in Hubs 2, 3 & 8 and Karen who was in the Volunteer Experience team was looking after the other hubs. Unfortunately, when Karen left GirlGuiding NZ at the start of the year this was not handed over. As you have brought this to our attention Belinda Turnbull has now picked this up and will monitor it weekly until Young Leader Coordinators are appointed for the other Hubs.

How is staff morale after all the changes & media coverage?

We are doing okay. Having a smaller team has made us all closer and we are working better together as a team. There are still roles to be filled so we are finding gaps and are working through filling these as a team. Thank you for your concern, we have been worried about the effects of all of this on you too.

What is the timing behind new girls getting their handbook?

It usually is quite prompt if you don't get it within 3-4 weeks, email mailorder@ggnz.org.nz
We wait until the girls have been in the unit for two weeks in case, they change their mind about staying. If they are delayed it can be because they have not entered an address in OGM

Re uniform...and no supply of warm jumpers...what's the plan going forward, so we look smart, especially Anzac Day for Leaders and Girls?

This is currently being reviewed, we will let you know if there will be changes made.

When will we have the next Jamboree?

There is nothing set yet but as soon as we know we will let you know.

When we went to buy Matariki Badge it was sold out?

Inventory was initially added at 100. This has been updated as we have 1000, so you should find they are now available again. These are available for Leaders to buy now at this link [Store | GirlGuiding New Zealand \(ggnzstore.org.nz\)](https://www.ggnzstore.org.nz)

With our Leader Numbers if they hold four roles are they just counted once?

Correct, our Leader numbers are calculated by each individual not a collation of all the roles they hold as many of you hold multiple.

Has there ever been any thought in to staggering badge downloads to ease that pressure of badges getting delivered out to units?

We are in the process of changing the systems we use to process the badge downloads with our warehouse. This will not only make the processing of badge downloads easier but should reduce the picking errors within the warehouse. We hope to have this change finalised in the next two months.

Whilst Young Leaders are up to 30, there are members of Connect (those in the Network) who are up to 35 - is there an opportunity for YLs up to 35 to attend if they would like to?

Not at this point

Would we ever look at running outdoor first aid trainings alongside regular first aid courses?

We will pass this on to the training team to explore. This would be a separate qualification and would need to be considered on an as needs basis for Leaders.

Can we look at training/leadership development opportunities for established leaders as well - things to extend our skills but also these are great re-engagement activities?

Yes, what would you specifically like? Some ideas have been Safety and risk assessment, supporting neurodiverse girls and those with disabilities for needs/behaviours that may be challenging, Tools/tactics, guiding traditions (campfires, wide games etc); running science experiments and science safety for the STEM orientated badges.

Are there thoughts on doing the original biscuits again?

Not at this stage but we know lots of people want them. There were issues with Griffins producing the plain biscuits without the bottoms of them being full of Pitts and ruts which is why we moved to dipped once as advised by Griffins. Most importantly currently is to promote the pink sales and then choc later in the year.

What scenarios allow travel/accommodation subsidies for volunteers?

Reimbursement needs to be approved before claiming. To do this you need to calculate the number of Kilometres you will be travelling which can be done with Google maps and then forward your claim to volunteer.enquiries@ggnz.org.nz and copy in your Local Coordinator/Regional Hub Coordinator. We approve these when you need to travel to attend a training because there is not one being held close to you.

Incident Reports seems very low for the number of youth members we have. Do we have a training video/module/something to spread the word of importance and ease of making reports?
We believe it may be low which is why we bring it to your attention. There is also training on Uduku called 'managing safety in unit activities' -some leaders who have been around a while may not have done this.

H&S - are you aware the fields in OGM for medical, dietary requirements etc. are character limited? Can we have an online way to do reports, it's not easy to fill in forms and scan them off?
Yes, we are looking into an online way of doing the forms to improve this we just need to ensure that if we do this confidentiality is still retained in the way they are submitted.

Can a follow up " this is what happened at the meeting" be sent out to all leaders?
Yes, we are going to do this including an FAQ of questions we've had.

Do we have clearance to attend international events now?
An announcement is coming very soon.

Where do we find information on where all the hubs are?
New Leaders who join are sent a document showing this in their welcome pack. If you have been here a while and aren't sure you can find a copy of this here: [Current Member Information - GirlGuiding New Zealand - You be the Guide! \(girlguidingnz.org.nz\)](https://www.girlguidingnz.org.nz/Current-Member-Information)